Chilli IQ

27 & 28 FEBRUARY 2025

JW MARRIOTT - RESORT & SPA GOLD COAST ~ QLD

NANAGING PARTNERS FORUM

Gold Partners















Sapphire Partner

HARRISS WAGNER
Consultants and Advisers

Silver Partners









Bronze Partners



















ABOUT CHILLI IQ

We are a prominent organiser of conferences and summits dedicated to uniting brilliant minds with enthusiastic learners in inspiring venues.

Chilli IQ boasts many years of collective experience in designing and developing innovative conferences and summits tailored for the evolving business landscape. However, it's not just our experience that sets us apart; it's our approach. We prioritize quality and ensure that every component of our events reflects this commitment—be it the selection of speakers, the venue, or our meticulous attention to detail.

Our primary goal is to lead the knowledge delivery sector, and as this is an ever-changing process, we continuously explore new paths and adapt to ensure we never become complacent. We strive to guarantee that everyone involved in the Chilli IQ conference experience—whether they are delegates, speakers, sponsors, or endorsing associations—maximises their investment and gains a deeper understanding of the selected business theme.

The **Managing Partners Forum** has reached its eighteenth year and has positioned itself as the premier event for legal leaders in strategy, leadership, and technology across the Asia-Pacific region.

It is Chilli IQ's unwavering commitment over nearly two decades to excellence in producing events for law firm leaders and partners that establishes the legal industry's trust in the quality of each event we create. With guidance from our knowledgeable advisory panel, we carefully select speakers and topics that enhance the role of legal leaders and equip them for improved future planning.





ADVISORY PANEL

In order to best represent the interests and needs of the legal profession, we have assembled some of the most prominent legal leaders and thinkers to form the 2025 Advisory Panel that assists with the direction and planning of topics for the 18th Managing Partners Forum.

Our esteemed panelists include:



Anne-Marie Allgrove National Managing Partner -Australia BAKER MCKENZIE



Paul Jenkins Global Chief Executive Officer ASHURST



Alison Deitz
Chief Executive Partner
NORTON ROSE FULBRIGHT



Kris Hopkins Chief Executive Officer HWL EBSWORTH



Kristin Stammer
Executive Partner
HERBERT SMITH FREEHILLS



David Kearney
Chief Executive Partner
WOTTON + KEARNEY



Renae Lattey
Chief Executive Partner Australia
KING & WOOD MALLESONS



Andrew White
National Managing Partner
SPARKE HELMORE

About the event theme

Embracing **Change**: adapting to a fast moving legal landscape



There is nothing permanent except change

Heraclitus



The legal industry is undergoing a period of unprecedented transformation, driven by technological advancements, shifting client expectations, and evolving regulatory requirements. To remain competitive and sustainable, law firms and legal organisations must develop the agility and resilience to adapt to these changes. Embracing change is no longer a choice, but a necessity for survival and success in the future for the legal industry.

There have been many consecutive drivers of change in the legal landscape, including; technological advancements with the rise of artificial intelligence and other technologies; the shifting future of work and talent, evolving regulatory requirements; and data privacy, cybersecurity, and environmental sustainability.

There are also other factors that will be included in the programme, that impact the legal profession and its future. Intergenerational attitudes towards work, wellbeing for lawyers, and flexible work conditions are all crucial aspects to examine.

By embracing change, you can unlock new avenues for growth, innovation, and progress. Leveraging technology can optimize workflows, elevate client outcomes, and expand access to justice. Fostering a culture of diversity, equity, and inclusion is the ultimate goal of any profession, as it is the key to unlocking true potential and driving meaningful impact.

The 18th Managing Partners Forum we will explore these key drivers of change in the legal industry, and discuss strategies for building organisational and business resilience in the face of continuing change.

Marking its 18th anniversary, this esteemed event has established itself as a premier gathering for legal leaders. We are thrilled to announce a new venue for 2025 the stunning JW Marriott.

What you will learn



Technology and AI: The Future of Legal Work

- How law firms are responding to the introduction and adoption of Al:
- · The future of the law firm business model
 - unpack the next phase of generative AI (what's evolved since Feb 2024) and how it will impact on the law firm business model - the future of pricing, learning and development, recruitment
- What are the emerging threats and opportunities in relation to generative Al:
 - A rising threat is that AI can make mistakes and lawyers that rely on AI without adequate risk controls and oversight run the risk of providing inaccurate advice.
 This has already occurred in recent court hearings and been published in the media.
- Al and the future of talent :
 - There is a significant risk component for the future development of talent as firms transition to AI based technology. Ie Some work that graduates and junior lawyers currently undertake and develop their skills will be replaced with technology. This leads to the question what are firms doing to technically develop staff and to provide them with suitable practical experience?



Australia and its place in the current geopolitical landscape

- Macro-economic outlook
- Navigating a complex and ambiguous business world geopolitics, leadership, economic implications and disruption
- Trade Relations and our markets / the impact of changing trade agreements on Australia's economy, particularly in the Asia-Pacific region
- Reevaluating supply chains in light of disruptions from geopolitical events, pandemics, and climate change, leading to diversification and local sourcing
- · Risks and opportunities in an uncertainty global landscape:
 - exploring the opportunities and emerging markets that Australian industries & law firms may be able to leverage, globally



Cybersecurity: a growing concern

The complexities of a cyber breach for law firms are significant. For example, quite often the data taken isn't just law firms' clients data, but their clients, clients data (le bank data for bank customers). This adds a material layer of complexity as law firms need to work with every client individually on notifications.

- What do clients expect in terms of cyber security? Sophisticated clients are now having annual cyber security checks on law firms. The reporting requirements are materially increasing and what does this mean for law firms?
- · Cyber security and data privacy
- · Incident response and crisis management



What you will **Learn**



Talent & work culture

- Skill shortage: there is an ongoing skill shortage in the legal industry. More young lawyers are transitioning out of law, and the lure of partnership is not as strong as it once was. What can the industry do to address the problem?
- · An analysis of current talent market dynamics, skills shortages
- The attraction, retention and development of talent in what is an increasingly competitive market
- · Right to disconnect legislation
- Intergenerational attitudes to work & Generational change
 - how different generations see priorities and expectations for work generally and specifically how today's new lawyers (1-5 years in) view their futures.
 - understanding gen Z and the emerging presence of generation Alpha and the implications of these generations being more anxious than any generation that has gone before
- Strategic thinking for law firms developing law firm strategy in a changing world
- Building sustainable high performance supporting and enabling legal professionals to perform at their best in the high-pressure environment that the legal profession represents



Climate and change

- Supporting clients on their journey with energy transition
 - decarbonization targets / net zero / regulatory compliance / sustainable finance / climate litigation
- Corporate responsibility: what the legal industry should be doing and what each individual law firm should be considering?



Wellbeing for lawyers

- Managing stress and its impact on law firm practice
- What strategies can be implemented to reduce burnout, anxiety, and depression among lawyers?
- What are firms doing in this space whilst continuing to meet the demands of clients?



Confirmed Speakers

The following speakers have been invited for their expertise and knowledge on the chosen topics:



INTERNATIONAL KEYNOTE SPEAKER:

REENA SENGUPTA EXECUTIVE DIRECTOR, FOUNDING SHAREHOLDER **RSGI [UK]*** Reena is a long-time analyst, writer, consultant and thought-leader in the global legal industry. For nearly thirty years, she has consulted to law firms, law companies, the Big Four accounting firms and general counsel on strategy, innovation and how to be relevant in a rapidly changing world.

[*via live videolink]

DR FIONA KERR FOUNDER & CEO THE NEUROTECH INSTITUTE

KRIS HOPKINS CHIEF EXECUTIVE OFFICER HWL EBSWORTH

ANDREW WHITE NATIONAL MANAGING PARTNER SPARKE HELMORE

ANNE-MARIE ALLGROVE NATIONAL MANAGING PARTNER - AUSTRALIA BAKER MCKENZIE

DAVID KEARNEY CHIEF EXECUTIVE PARTNER WOTTON + KEARNEY

JOAN LURIE FOUNDER & CEO **ORGONOMICS**

DR CLAIRE MADDEN DIRECTOR HELLO CLARITY

JOEL BAROLSKY PRINCIPAL EDGE INTERNATIONAL & SENIOR FELLOW UNI. OF MELBOURNE

ANDREW MIERS PARTNER & CYBER SPECIALIST HWL EBSWORTH CONFIRMED

NICK WHITE AI RESEARCHER & DEVELOPER

PROFESSOR TANIA SOURDIN | PRESIDENT ACADEMIC SENATE | UNIVERSITY OF NEWCASTLE

CRAIG HASSED PROFESSOR, CENTRE FOR CONSCIOUSNESS AND CONTEMPLATIVE STUDIES MONASH UNIVERSITY

Who should Attend

This event has been exclusively produced to address the function and capacity of the following position holders from mid-tier to large law firms:

- Managing Partners (current and imminent)
- Executive Committee members including Chief Executive Officers; Chairpersons; Chief Operation Officers
- · Senior Partners with an eye towards Management
- · General Counsel from leading organisations



PROGRAMME - DAY ONE

10:00 -10:30	Registration Open
10:30 - 10:45	Opening Remarks from the Chair: JOEL BAROLSKY PRINCIPAL EDGE INTERNATIONAL & SENIOR FELLOW UNIVERSITY OF MELBOURNE

SESSION 1 10:45 - 11:30

OPENING KEYNOTE SESSION

Australia and its place in the current geopolitical landscape

- Macro-economic outlook
- Navigating a complex and ambiguous business world geopolitics, leadership, economic implications and disruption
- Trade Relations and our markets / the impact of changing trade agreements on Australia's economy, particularly in the Asia-Pacific region
- Reevaluating supply chains in light of disruptions from geopolitical events, pandemics, and climate change, leading to diversification and local sourcing
- Risks and opportunities in an uncertainty global landscape:
 - exploring the opportunities and emerging markets that Australian industries
 & law firms may be able to leverage, globally

SESSION 2 11:30 - 12:15

Technology and Al: The Future of Legal Work

- How law firms are responding to the introduction and adoption of Al:
- · The future of the law firm business model
 - unpack the next phase of generative AI (what's evolved since Feb 2024)
 and how it will impact on the law firm business model the future of pricing, learning and development, recruitment
- What are the emerging threats and opportunities in relation to generative Al:
 - A rising threat is that AI can make mistakes and lawyers that rely on AI
 without adequate risk controls and oversight run the risk of providing
 inaccurate advice. This has already occurred in recent court hearings and
 been published in the media.
- The role of technology and innovation in driving economic growth and competitiveness

NICK WHITE AI RESEARCHER & DEVELOPER

SESSION 3 12:15 - 12:30

PERFORMANCE LEADER



PROGRAMME - DAY ONE

BREAK 12:30 - 13:30

Lunch Break + time to mingle

SESSION 4

13:30 - 14:15

Generational Change, Gen Z and the Future of work

Gen Z are the youngest cohort in today's workforce. They have emerged in radically different times from the older generations and as a result bring new expectations and approaches to work. Workers of the future will need to be lifelong learners, be agile and adaptive to changing job roles and tasks with increased automation, and be responsive to new markets. Emerging generations will not be thinking 'job for life' - they will be thinking about job mobility rather than job security as they will need to continue to adapt to the changing external environment.

They will be looking to gain transferable skills that they can continue to build on as their career develops. Understanding what motivates Gen Z at work was the topic of Claire's PhD thesis and she is passionate about helping leaders and managers shape an organisational culture which activates the motivation of Gen Z, while also leveraging the strengths of all the generations at work. In this session, Claire will unpack how you can position your organisation and teams for the future of work.

DR CLAIRE MADDEN DIRECTOR HELLO CLARITY

TECH TALK

14:15 -14:35

A risk based approach to Business Development and

profitability

CINDY MUNDOW PGL - LEGAL COMPLIANCE APAC & EMEA INTAPP
GEMMA PRESCOTT PRACTICE GROUP LEADER DEALCLOUD INTAPP

SESSION 5

14:35- 15:05

Workplace development in changing times

UNISPACE

SESSION 6

15:05 - 15:45

Cybersecurity: a growing concern

The complexities of a cyber breach for law firms are significant. For example, quite often the data taken isn't just law firms' clients data, but their clients, clients data (le bank data for bank customers). This adds a material layer of complexity as law firms need to work with every client individually on notifications.

- What do clients expect in terms of cyber security? Sophisticated clients are now having annual cyber security checks on law firms. The reporting requirements are materially increasing and what does this mean for law firms?
- Cyber security and data privacy
- Incident response and crisis management

ANDREW MIERS PARTNER & CYBER SPECIALIST HWL EBSWORTH



PROGRAMME - DAY ONE

BREAK 15:45 -16:00

Afternoon Tea + time to mingle

TECH TALK 16:00 - 16:15

LEXISNEXIS

SESSION 7

16:15 - 17:15

The Best of Both Worlds: How to build a Human Centric, Tech Savvy Organisation

- The science of human connectivity and proximity
- When and why does it create team synchrony, build resilience and foster trust? How do we make each other smarter and improve complex problem solving?
- How to build adaptivity and foresight at all levels
- Both people and organisations can be shaped to deal with emergence and change
- How to manage technology/Al you are in charge!
- What do you need to know what changes over tech and why; when do you need to be together and what works virtuality; what does AI offer the organisation, and how do you choose and use the right tech and tools for your needs?
- Building and leading the workplace that suits people and purpose
- Getting the right hybrid fit how to have the conversations about when and why to collocate, what works virtually and how to maintain connection. What is the role of the physical workspace in ensuring people feel they belong
- Creating enduring relationships and flourishment in a technologized environment
- What do staff want from organisations now, including talented gen X, Y and Z's
- What do clients want from you both virtually and in-person?

DR FIONA KERR FOUNDER & CEO THE NEUROTECH INSTITUTE

SESSION 8 17:15-17:45

Wellbeing for Lawyers: mindfulness for wellbeing and peak performance

CRAIG HASSED PROFESSOR, CENTRE FOR CONSCIOUSNESS AND CONTEMPLATIVE STUDIES **MONASH UNIVERSITY**

FREE TIME 18:00 -18:30

Free time

DRINKS & DINNER 18:30 - 21:00

Pre-dinner drinks + dinner



PROGRAMME - DAY TWO

9:00 - 9:05

Opening remarks from the chair

SESSION 1

9:05 - 9:45

Future of the legal profession: Navigating the changing legal practice - a global perspective

REENA SENGUPTA EXECUTIVE DIRECTOR, FOUNDING SHAREHOLDER RSGI UK*

Reena is a long-time analyst, writer, consultant and thought-leader in the global legal industry. For nearly thirty years, she has consulted to law firms, law companies, the Big Four accounting firms and general counsel on strategy, innovation and how to be relevant in a rapidly changing world.

[*via live videolink]

TECH TALK

9:45-10:00

THOMSON REUTERS

TECH TALK 10:00 -10:15

Optimizing Work Allocation: Strategies for Productivity, Profitability and Talent Retention

Work allocation remains a persistent challenge for numerous organisations. This session aims to provide insight into the diverse approaches adopted by both national and global firms to address this domain.

We will shed light on how work allocation can accelerate an enhancement in utilisation and productivity, augment profitability, and facilitate talent retention. Furthermore, we will present various options tailored to suit each organisation's specific needs and emphasise the critical considerations to take when evaluating technology to enhance efficiency.

DARRAN WILSON SENIOR DIRECTOR, ASIA PACIFIC BIGHAND

SESSION 2 -FIRESIDE CHAT 10:15 - 11:00

Leading Through Unchartered Times: a discussion

- KRIS HOPKINS CHIEF EXECUTIVE OFFICER HWL EBSWORTH
- ANDREW WHITE NATIONAL MANAGING PARTNER SPARKE HELMORE
- ANNE-MARIE ALLGROVE NATIONAL MANAGING PARTNER AUSTRALIA BAKER MCKENZIE
- DAVID KEARNEY CHIEF EXECUTIVE PARTNER WOTTON + KEARNEY

MODERATOR: JOEL BAROLSKY PRINCIPAL EDGE INTERNATIONAL & SENIOR FELLOW UNIVERSITY OF MELBOURNE

11:00 - 11:30 BREAK

Morning Tea + time to mingle



PROGRAMME - DAY TWO

SESSION 3 11:30-12:15 It's not the smartest who will win in this unchartered territory, it's those firms who can learn and adapt the fastest – those who change their organisations to be fit for change

Have you wired learning and adaption into your organisational DNA yet? Is this on your mind or your Board and Executive Team's agenda? If not you just might be missing your most critical cultural challenge or competitive advantage. By learning I don't mean simply accumulating knowledge and skills, I mean changing how you think and make sense of the world around you.

This is not technical learning, it's adaptive learning. It's not individual either, it's collective. If Law firms like most organisations are to survive and thrive, you have to evolve faster than your competitors and you can't leave learning to individual members alone. You need a systemic and cultural response, not simply a technical or personal one. You have to develop the capacity for collective learning and systemic change; you need to wire these practices into your ways of functioning so you can move beyond a sum of your collective intelligence and become a deliberate learning network.

So what are these rituals, practices, rules of engagement that you can wire into your organisations to make you fit for continuous adaption? And how do you start to build them?

JOAN LURIE CEO & FOUNDER ORGONOMICS

SESSION 4 - 12:15 -13:00

Brave new world: utopia or dystopia?

Will the tech revolution mean that a four day week will finally be possible? Will tech workers help you and your people or will AI lead to unhelpful shortcuts and mistakes that will cost you and your firm? Or will AI mean that you will be spending more of your time working on governance, cyber threats and dealing with the AI threats that exist now and which could exist into the future

By considering the role of AI in relation to the support and replacement of humans and the disruptions that are likely to emerge particular as neuroscience evolves, this session will consider a range of scenarios and how AI might impact on your humans and your humanness into the future.

PROFESSOR TANIA SOURDIN | PRESIDENT ACADEMIC SENATE | UNIVERSITY OF NEWCASTLE

13:00-13:10 CLOSING REMARKS

Closing remarks from the Chair

13:10 -14:00 **END**

Lunch and end of forum



EVENT BRIEF

EVENT NAME: 18TH MANAGING PARTNERS FORUM EVENT DATE: Thursday 27th & Friday 28th February 2025

VENUE: JW MARRIOTT GOLD COAST - RESORT & SPA

EVENT ADDRESS: 158 Ferny Ave, Surfers Paradise QLD 4217

PHONE NUMBER: Main Line: (07) 5592 9800

CONFERENCE TIMING:

DAY 1: Thursday 27th February 2025

CONFERENCE REGISTRATION: 10:00AM- 10.30AM REGISTRATION

CONFERENCE TIMING: 10.30AM- 5:30PM
CONFERENCE FREE TIME 5:30PM - 6:30PM
AWARDS DINNER & DRINKS: 6:30PM - 9:30PM

DAY 2: Friday 28th February 2025

CONFERENCE TIMING: 9:00AM- 2:00 PM

DRESS REQUIREMENTS: SMART CASUAL

ACCOMMODATION:

The JW Marriott will be offering a special rate of \$360.00 (including breakfast) pre and post the event to our delegates. The details are as follows:

Venue: JW Marriott Gold Coast Resort & Spa

Address: 158 Ferny Ave, Surfers Paradise QLD 4217 - (07) 5592 9800

Accommodation can be booked via 2 ways:

- 1. As part of your conference registration DELEGATE PASS + ACCOMMODATION (see above)
- 2. Managing your own booking (by clicking on the link) **JW Marriott Accommodation Link** OR by contacting reservations directly on 07 5592 9800 or via email reservations.goldcoast@jwmarriott.com



REGISTRATION PRICING + INCLUSIONS

Standard Delegate Pass

DELEGATE TICKET

- Managing Partners (current and imminent)
- Executive Committee members including Chief Executive Officers; Chairpersons; Chief Operation Officers
- Senior Partners with an eye towards Management
- General Counsel from leading organisations

INCLUSIONS

- 2-Day Conference Pass
- Conference luncheon & refreshments
- Networking dinner & Drinks
- Delegate bag
- Exhibition Pass

\$1,995.00

CLICK HERE TO REGISTER

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Solution providers

If you are a solution provider please contact <u>george.kat@chilliiq.com.au</u> for more information about securing a partnership package to be involved at the event.





Chillila