Chilli IQ

27 & 28 FEBRUARY 2025

JW MARRIOTT - RESORT & SPA GOLD COAST ~ QLD

MANAGING PARTNERS FORUM

Gold Partners













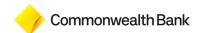


Sapphire Partner

HARRISS WAGNER
Consultants and Advisers

Silver Partners









Bronze Partners





















ABOUT CHILLI IQ

We are a prominent organiser of conferences and summits dedicated to uniting brilliant minds with enthusiastic learners in inspiring venues.

Chilli IQ boasts many years of collective experience in designing and developing innovative conferences and summits tailored for the evolving business landscape. However, it's not just our experience that sets us apart; it's our approach. We prioritize quality and ensure that every component of our events reflects this commitment—be it the selection of speakers, the venue, or our meticulous attention to detail.

Our primary goal is to lead the knowledge delivery sector, and as this is an ever-changing process, we continuously explore new paths and adapt to ensure we never become complacent. We strive to guarantee that everyone involved in the Chilli IQ conference experience—whether they are delegates, speakers, sponsors, or endorsing associations—maximises their investment and gains a deeper understanding of the selected business theme.

The **Managing Partners Forum** has reached its eighteenth year and has positioned itself as the premier event for legal leaders in strategy, leadership, and technology across the Asia-Pacific region.

It is Chilli IQ's unwavering commitment over nearly two decades to excellence in producing events for law firm leaders and partners that establishes the legal industry's trust in the quality of each event we create. With guidance from our knowledgeable advisory panel, we carefully select speakers and topics that enhance the role of legal leaders and equip them for improved future planning.





ADVISORY PANEL

In order to best represent the interests and needs of the legal profession, we have assembled some of the most prominent legal leaders and thinkers to form the **2025 Advisory Panel** that assists with the direction and planning of topics for the **18th Managing Partners Forum**.

Our esteemed panelists include:



Anne-Marie Allgrove National Managing Partner -Australia BAKER MCKENZIE



Paul Jenkins Global Chief Executive Officer ASHURST



Alison Deitz
Chief Executive Partner
NORTON ROSE FULBRIGHT



Kris Hopkins Chief Executive Officer HWL EBSWORTH



Kristin Stammer
Executive Partner
HERBERT SMITH FREEHILLS



David Kearney
Chief Executive Partner
WOTTON + KEARNEY



Renae Lattey
Chief Executive Partner Australia
KING & WOOD MALLESONS



Andrew White
National Managing Partner
SPARKE HELMORE

About the event theme

Embracing **Change**: adapting to a fast moving legal landscape



There is nothing permanent except change

Heraclitus



The legal industry is undergoing a period of unprecedented transformation, driven by technological advancements, shifting client expectations, and evolving regulatory requirements. To remain competitive and sustainable, law firms and legal organisations must develop the agility and resilience to adapt to these changes. Embracing change is no longer a choice, but a necessity for survival and success in the future for the legal industry.

There have been many consecutive drivers of change in the legal landscape, including; technological advancements with the rise of artificial intelligence and other technologies; the shifting future of work and talent, evolving regulatory requirements; and data privacy, cybersecurity, and environmental sustainability.

There are also other factors that will be included in the programme, that impact the legal profession and its future. Intergenerational attitudes towards work, wellbeing for lawyers, and flexible work conditions are all crucial aspects to examine.

By embracing change, you can unlock new avenues for growth, innovation, and progress. Leveraging technology can optimize workflows, elevate client outcomes, and expand access to justice. Fostering a culture of diversity, equity, and inclusion is the ultimate goal of any profession, as it is the key to unlocking true potential and driving meaningful impact.

The 18th Managing Partners Forum we will explore these key drivers of change in the legal industry, and discuss strategies for building organisational and business resilience in the face of continuing change.

Marking its 18th anniversary, this esteemed event has established itself as a premier gathering for legal leaders. We are thrilled to announce a new venue for 2025 the stunning JW Marriott.



What you will **learn**

- Technology and Al: The Future of Legal Work Australia and its place in the current geopolitical landscape - The fate of American destiny and power: What does Trump 2.0 mean for Australia? Law firm cyber incident response - a view from the trenches Talent & work culture Wellbeing for lawyers Generational Change, Gen Z and the Future of work Future of the legal profession: Navigating the changing legal practice - a global perspective The Best of Both Worlds: How to build a Human Centric, Tech Savvy Organisation Leading Through Unchartered Times: a discussion
 - It's not the smartest who will win in this unchartered territory, it's those firms who can learn and adapt the fastest those who change their organisations to be fit for change



Confirmed Speakers

The following speakers have been invited for their expertise and knowledge on the chosen topics:



INTERNATIONAL KEYNOTE SPEAKER:

REENA SENGUPTA EXECUTIVE DIRECTOR, FOUNDING SHAREHOLDER **RSGI [UK]*** Reena is a long-time analyst, writer, consultant and thought-leader in the global legal industry. For nearly thirty years, she has consulted to law firms, law companies, the Big Four accounting firms and general counsel on strategy, innovation and how to be relevant in a rapidly changing world.

[*via live videolink]

DR FIONA KERR FOUNDER & CEO THE NEUROTECH INSTITUTE

JAMES CURRAN PROFESSOR - POLITICAL AND DIPLOMATIC HISTORY UNIVERSITY OF SYDNEY & INTERNATIONAL EDITOR THE AUSTRALIAN FINANCIAL REVIEW

KRIS HOPKINS CHIEF EXECUTIVE OFFICER HWL EBSWORTH

ANDREW WHITE NATIONAL MANAGING PARTNER SPARKE HELMORE

ANNE-MARIE ALLGROVE NATIONAL MANAGING PARTNER - AUSTRALIA BAKER MCKENZIE

DAVID KEARNEY CHIEF EXECUTIVE PARTNER WOTTON + KEARNEY

JOAN LURIE FOUNDER & CEO ORGONOMICS

DR CLAIRE MADDEN DIRECTOR HELLO CLARITY

JOEL BAROLSKY PRINCIPAL EDGE INTERNATIONAL & SENIOR FELLOW UNI. OF MELBOURNE

ANDREW MIERS PARTNER & CYBER SPECIALIST HWL EBSWORTH CONFIRMED

NICK WHITE AI RESEARCHER & DEVELOPER

CRAIG HASSED PROFESSOR, CENTRE FOR CONSCIOUSNESS AND CONTEMPLATIVE STUDIES MONASH UNIVERSITY

Who should Attend

This event has been exclusively produced to address the function and capacity of the following position holders from mid-tier to large law firms:

- Managing Partners (current and imminent)
- Executive Committee members including Chief Executive Officers; Chairpersons; Chief Operation Officers
- Senior Partners with an eye towards Management
- · General Counsel from leading organisations



10:00 -10:30	Registration Open
10:30 - 10:45	Opening Remarks from the Chair: JOEL BAROLSKY PRINCIPAL EDGE INTERNATIONAL & SENIOR FELLOW UNIVERSITY OF MELBOURNE

SESSION 1 10:45 - 11:30

OPENING KEYNOTE

SESSION

Brave new world: utopia or dystopia?

Will the tech revolution mean that a four day week will finally be possible? Will tech workers help you and your people or will AI lead to unhelpful shortcuts and mistakes that will cost you and your firm? Or will AI mean that you will be spending more of your time working on governance, cyber threats and dealing with the AI threats that exist now and which could exist into the future.

By considering the role of AI in relation to the support and replacement of humans and the disruptions that are likely to emerge particular as neuroscience evolves, this session will consider a range of scenarios and how AI might impact on your humans and your humanness into the future.

ROSS DAWSON FUTURIST & FOUNDER INFORMIVITY

SESSION 2 11:30 - 12:15 Leadership in the Law in the Al Age

NICK WHITE AI RESEARCHER & DEVELOPER



SESSION 3

12:15 - 12:30

Evolving performance management in professional firms – survey insights and sector trends

In this presentation, Ray will share selected highlights from a recent survey of 170 firms, conducted by Performance Leader, on how firms are evolving performance management and feedback practices. Research topics include feedback frequency, the effectiveness of performance management practices, links between performance management and talent management decisions, the use of technology and AI, the impact of hybrid working on feedback culture, and priorities for change. Building a vibrant feedback culture is critical to engaging and developing people and responding to the forces impacting the industry. This session will provide a compelling snapshot of what firms are doing in this field.

RAY D'CRUZ | CEO | PERFORMANCE LEADER

BREAK 12:30 - 13:15

Lunch Break + time to mingle

SESSION 4

13:15 - 14:00

Generational Change, Gen Z and the Future of work

Gen Z are the youngest cohort in today's workforce. They have emerged in radically different times from the older generations and as a result bring new expectations and approaches to work. Workers of the future will need to be lifelong learners, be agile and adaptive to changing job roles and tasks with increased automation, and be responsive to new markets. Emerging generations will not be thinking 'job for life' - they will be thinking about job mobility rather than job security as they will need to continue to adapt to the changing external environment.

They will be looking to gain transferable skills that they can continue to build on as their career develops. Understanding what motivates Gen Z at work was the topic of Claire's PhD thesis and she is passionate about helping leaders and managers shape an organisational culture which activates the motivation of Gen Z, while also leveraging the strengths of all the generations at work. In this session, Claire will unpack how you can position your organisation and teams for the future of work.

DR CLAIRE MADDEN DIRECTOR HELLO CLARITY

TECH TALK 14:00 -14:20 A risk based approach to Business Development and profitability

CINDY MUNDOW PGL - LEGAL COMPLIANCE APAC & EMEA INTAPP
GEMMA PRESCOTT PRACTICE GROUP LEADER DEALCLOUD INTAPP



SESSION 5

14:20 -14:50

From Restrictions to Resilience: Does your workplace support connection, collaboration and innovation?

With the continuous change in the legal industry, law firms need a workplace that is adaptable and resilient to evolve with your business and continue to support your people to do their best work. You need a workplace that fosters innovation, and attracts and retains talent in a competitive market.

We recently surveyed 8,000 employees and 2,700 employers across 13 countries to uncover global and local workplace trends from both perspectives. What did we learn? Well for one, Australian workers enjoy the greatest autonomy globally, embracing new flexible ways of working. However, even with 7 in 10 people saying they do their best work in the office, employer confidence in the workplace's ability to foster innovation has declined from the previous year. This shift raises a critical question - how do we support our people to perform at their best, while also encouraging connection and collaboration to enable innovation for the business?

Joining Emma Davenport from Unispace is Janelle Watts, Chief Platform Officer at HPX Group, to discuss their recent national workplace project. HPX Group have invested in new spaces across Australia that embody an inclusive and collaborative people experience, with spaces to suit different work styles and needs.

Come along to hear about data, actionable insights and a relevant case study that can help to transform your legal workplace into an innovation powerhouse where your people will thrive.

EMMA DAVENPORT SENIOR PRINCIPAL, STRATEGY UNISPACE JANELLE WATTS CHIEF PLATFORM OFFICER HPX GROUP

SESSION 6

14:50 -15:35

Law firm cyber incident response - a view from the trenches

In April 2023, Australia's largest legal partnership, HWL Ebsworth, experienced a large ransomware cyber incident. Andrew Miers of HWL Ebsworth will share some insights from the incident, particularly from the perspective of the unique features of a data breach in the context of legal professional services and lessons for law firms in responding to and preparing for cyber breaches. Some of the issues Andrew will discuss include:

- the challenges of dealing with impacted data in a law firm setting where data may be held on behalf of corporate and government clients and is nonhomogenous in nature;
- the challenges of dealing with a cyber incident in a partnership structure;
- the question of ransoms to pay or not to pay;
- the use of injunctions to restrain further use of stolen data;
- the business impact of managing a cyber incident and maintaining BAU; and
- the mental health and wellbeing impact for partners, management and staff.

ANDREW MIERS PARTNER & CYBER SPECIALIST HWL EBSWORTH

TECH TALK

15:35 - 15:50

LEXISNEXIS



BREAK 15:50 - 16:15

Afternoon Tea + time to mingle

SESSION 7 16:15 - 17:15

The Best of Both Worlds: How to build a Human Centric, Tech Savvy Organisation

- The science of human connectivity and proximity
- When and why does it create team synchrony, build resilience and foster trust? How
 do we make each other smarter and improve complex problem solving?
- How to build adaptivity and foresight at all levels
- Both people and organisations can be shaped to deal with emergence and change
- How to manage technology/Al you are in charge!
- What do you need to know what changes over tech and why; when do you need to be together and what works virtuality; what does Al offer the organisation, and how do you choose and use the right tech and tools for your needs?
- Building and leading the workplace that suits people and purpose
- Getting the right hybrid fit how to have the conversations about when and why to collocate, what works virtually and how to maintain connection. What is the role of the physical workspace in ensuring people feel they belong
- Creating enduring relationships and flourishment in a technologized environment
- What do staff want from organisations now, including talented gen X, Y and Z's
- What do clients want from you both virtually and in-person?

DR FIONA KERR FOUNDER & CEO THE NEUROTECH INSTITUTE

SESSION 8 17:15-18:00

Wellbeing for Lawyers: mindfulness for wellbeing and peak performance

Stress, inattention, multitasking and haste are becoming ubiquitous in the modern world and they come with significant costs in terms of wasted time, inefficiency, mistakes and miscommunication. The popularity of mindfulness can therefore be looked upon as an antidote to modern life. It involves training attention and attitude and is both a form of meditation and a way of living.

This interactive presentation will explore the science and practice of mindfulness and its applications for lawyers including managing stress, efficiency, coping with workload, and enhancing mental and physical health.

CRAIG HASSED PROFESSOR, CENTRE FOR CONSCIOUSNESS AND CONTEMPLATIVE STUDIES **MONASH UNIVERSITY**

FREE TIME 18:00 -18:30

Free time

DRINKS & DINNER 18:30 - 21:00

Pre-dinner drinks + dinner



PROGRAMME - DAY TWO

9:00 - 9:05

Opening remarks from the chair

SESSION 1

9:05 - 9:45

Future of the legal profession: Navigating the changing legal practice - a global perspective

REENA SENGUPTA EXECUTIVE DIRECTOR, FOUNDING SHAREHOLDER RSGI UK*

Reena is a long-time analyst, writer, consultant and thought-leader in the global legal industry. For nearly thirty years, she has consulted to law firms, law companies, the Big Four accounting firms and general counsel on strategy, innovation and how to be relevant in a rapidly changing world.

[*via live videolink]

TECH TALK 9:45-10:00

CoCounsel 2.0 - Integrated Legal Assistant.

After being in the Australian market for over a year now, Thomson Reuters has taken learnings and coupled this with the latest in AI technology to bring you the latest iteration of our award winning AI Legal Assistant: CoCounsel 2.0. With new capabilities also comes the ability to be connected across TR services, MS365, and document management systems for lawyers. Ziggy Cheng will take you through the most common things we see lawyers using this new technology for while giving you a tour of the new look and feel.

ZIGGY CHENG LEGAL AI SPECIALIST THOMSON REUTERS

TECH TALK

10:00 -10:15

Optimizing Work Allocation: Strategies for Productivity, Profitability and Talent Retention

Work allocation remains a persistent challenge for numerous organisations. This session aims to provide insight into the diverse approaches adopted by both national and global firms to address this domain.

We will shed light on how work allocation can accelerate an enhancement in utilisation and productivity, augment profitability, and facilitate talent retention. Furthermore, we will present various options tailored to suit each organisation's specific needs and emphasise the critical considerations to take when evaluating technology to enhance efficiency.

DARRAN WILSON SENIOR DIRECTOR, ASIA PACIFIC BIGHAND

SESSION 2 -FIRESIDE CHAT 10:15 - 11:00

Leading Through Unchartered Times: a discussion

- KRIS HOPKINS CHIEF EXECUTIVE OFFICER HWL EBSWORTH
- ANDREW WHITE NATIONAL MANAGING PARTNER SPARKE HELMORE
- ANNE-MARIE ALLGROVE NATIONAL MANAGING PARTNER AUSTRALIA BAKER MCKENZIE
- DAVID KEARNEY CHIEF EXECUTIVE PARTNER WOTTON + KEARNEY

MODERATOR: JOEL BAROLSKY PRINCIPAL EDGE INTERNATIONAL & SENIOR FELLOW UNIVERSITY OF MELBOURNE

11:00 - 11:30 BREAK

Morning Tea + time to mingle



PROGRAMME - DAY TWO

TECH TALK 11:30 -11:45 **AUTOMATISE**

SESSION 3 11:45 12:30 It's not the smartest who will win in this unchartered territory, it's those firms who can learn and adapt the fastest – those who change their organisations to be fit for change

Have you wired learning and adaption into your organisational DNA yet? Is this on your mind or your Board and Executive Team's agenda? If not you just might be missing your most critical cultural challenge or competitive advantage. By learning I don't mean simply accumulating knowledge and skills, I mean changing how you think and make sense of the world around you.

This is not technical learning, it's adaptive learning. It's not individual either, it's collective. If Law firms like most organisations are to survive and thrive, you have to evolve faster than your competitors and you can't leave learning to individual members alone. You need a systemic and cultural response, not simply a technical or personal one. You have to develop the capacity for collective learning and systemic change; you need to wire these practices into your ways of functioning so you can move beyond a sum of your collective intelligence and become a deliberate learning network.

So what are these rituals, practices, rules of engagement that you can wire into your organisations to make you fit for continuous adaption?

And how do you start to build them?

JOAN LURIE CEO & FOUNDER ORGONOMICS

SESSION 4

12::30 -13:15 Closing Keynote session

The fate of American destiny and power: What does Trump 2.0 mean for Australia?

What does Trump's return to the White House mean for Australia? America is not in decline, but the America which Australia has got used to dealing with is fundamentally different. Allies are already on notice: Trump wants America to get its way in the world. But Trump is not interested in fighting wars and may well seek some kind of understanding with Russia and China. What does this new era of great power relations mean for Australia, and how should Canberra seek to manage the second Trump administration, replete as it is with complexities, contradictions and possible chaos?

JAMES CURRAN PROFESSOR - POLITICAL AND DIPLOMATIC HISTORY UNIVERSITY OF SYDNEY & INTERNATIONAL EDITOR THE AUSTRALIAN FINANCIAL REVIEW

13:15 **CLOSING REMARKS**

Closing remarks from the Chair

13:15 -14:00 **END**

Lunch and end of forum



EVENT BRIEF

EVENT NAME: 18TH MANAGING PARTNERS FORUM EVENT DATE: Thursday 27th & Friday 28th February 2025

VENUE: JW MARRIOTT GOLD COAST - RESORT & SPA

EVENT ADDRESS: 158 Ferny Ave, Surfers Paradise QLD 4217

PHONE NUMBER: Main Line: (07) 5592 9800

CONFERENCE TIMING:

DAY 1: Thursday 27th February 2025

CONFERENCE REGISTRATION: 10:00AM- 10.30AM REGISTRATION

CONFERENCE TIMING: 10.30AM- 5:30PM
CONFERENCE FREE TIME 5:30PM - 6:30PM
AWARDS DINNER & DRINKS: 6:30PM - 9:30PM

DAY 2: Friday 28th February 2025

CONFERENCE TIMING: 9:00AM- 2:00 PM

DRESS REQUIREMENTS: SMART CASUAL

ACCOMMODATION:

Venue: JW Marriott Gold Coast Resort & Spa

Address: 158 Ferny Ave, Surfers Paradise QLD 4217 - (07) 5592 9800

Accommodation -

This venue is now full - please note that there is availability at the near by venue **QT Gold Coast** 7 Staghorn Avenue +61 7 5584 1200 https://www.qthotels.com/gold-coast/



REGISTRATION PRICING + INCLUSIONS

Standard Delegate Pass

DELEGATE TICKET

- Managing Partners (current and imminent)
- Executive Committee members including Chief Executive Officers; Chairpersons; Chief Operation Officers
- Senior Partners with an eye towards Management
- General Counsel from leading organisations

INCLUSIONS

- 2-Day Conference Pass
- Conference luncheon & refreshments
- Networking dinner & Drinks
- Delegate bag
- Exhibition Pass

\$1,995.00

CLICK HERE TO REGISTER

Accommodation: JW Marriott Resort & Spa

Venue: JW Marriott Gold Coast Resort & Spa

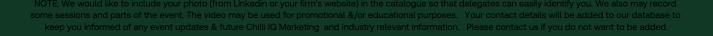
Address: 158 Ferny Ave, Surfers Paradise QLD 4217 - (07) 5592 9800

Accommodation:

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Solution providers

If you are a solution provider please contact <u>george.kat@chilliiq.com.au</u> for more information about securing a partnership package to be involved at the event.





Chillila